



**Alabama Nursing
Home Association**

2022 Annual Convention & Trade Show

September 21-23, 2022

Renaissance Montgomery Hotel
anha.org

Convention Schedule-at-a-Glance

Wednesday, September 21

8:00 a.m. – 12: 00 p.m.	Golf Tournament at Wynlakes Golf & Country Club
10:00 a.m. – 11:00 a.m.	Convention/Education Committees Meeting
12:00 p.m. – 4:00 p.m.	Convention Registration
12:30 p.m. – 4:30 p.m.	Trade Show Exhibitor Registration and Set-Up
1:00 p.m. – 4:15 p.m.	Seminar: OSHA Inspections and Safety Hot Topics
4:30 p.m. – 5:00 p.m.	2022 ANHA General Business Session
5:00 p.m. – 8:00 p.m.	Trade Show & Chair’s Reception

Thursday, September 22

8:00 a.m. – 9:00 a.m.	Continental Breakfast
8:00 a.m. – 11:30 a.m.	Convention Registration
8:30 a.m. – 9:30 a.m.	Seminar: Alabama Student Nurse Apprenticeship Program
9:45 a.m. – 10:45 a.m.	Seminar: Alabama Board of Nursing Standardized Procedures
11:00 a.m. – 12:00 p.m.	Seminar: Alabama Medicaid Agency Long Term Care and Eligibility Updates
12:00 p.m. – 1:30 p.m.	Lunch: On Your Own
12:00 p.m. – 1:30 p.m.	ANHA Board of Directors Meeting
1:30 p.m. – 4:45 p.m.	Seminar: Phase 2 & 3 Guidelines – Preparation for October 24

Friday, September 23

8:00 a.m. – 9:00 a.m.	Continental Breakfast
8:00 a.m. – 11:30 a.m.	Convention Registration
8:30 a.m. – 9:30 a.m.	Seminar: ADPH Hot Topics
9:45 a.m. – 10:45 a.m.	Seminar: Binding Arbitration Agreements – Are You Prepared for October 24?
11: 00 a.m. – 12:00 p.m.	Seminar: Alabama Long-Term Care Ombudsman Updates
11:45 a.m.	Convention Adjourns

Table of Contents

Hotel Room Reservation Information.....	3
Convention Details.....	4-8
Speaker Biographies.....	9-11
Items to Remember.....	12
Golf Tournament Details.....	13
Trade Show Details.....	14



Renaissance Montgomery Hotel

2022 ANHA Annual Convention Host Hotel

ANHA Annual Convention Discounted Rates:

\$156.00 per night standard/double

Reservations:

Phone: (334) 481-5000 and specify “Alabama Nursing Home Association” group rate

Online: <https://www.marriott.com/event-reservations/reservation-link.mi?id=1654782431085&key=GRP&app=resvlink>

To ensure availability, you are encouraged to make overnight reservations by **August 26**. After this date, unreserved rooms in ANHA’s block will be released for general sales and availability cannot be guaranteed.

Convention Details

Wednesday, September 21

8:00 a.m. – 12:00 p.m.

ANHA Golf Tournament

The tournament will be held at Wynlakes Golf & Country Club and will feature modified scramble play. Breakfast and a post tournament cookout are included as part of the registration fee.

Pre-registration and a separate fee are required for participation in this tournament.

Individuals requesting golf pairings should indicate their requests when registering.

Golf Tournament and Cookout Co-Sponsors



10:00 a.m. – 11:00a.m.

ANHA Convention/Education Committees Meeting

The ANHA Convention and Education Committees will meet jointly.

12:00 p.m. – 4:00 p.m.

Convention Registration

Convention attendees may pick up information packets. On-site registration will be available, and ANHA staff members will be available to answer questions regarding the convention.

Nametags & Lanyards Sponsor



Hotel Room Keys Sponsor



Tote Bag Sponsor



T-shirt Sponsor



Wi-Fi Sponsor



Convention Details

Wednesday, September 21

1:00 p.m. – 4:15 p.m.

Seminar: OSHA Inspections and Safety Hot Topics

The U.S. Department of Labor's Occupational Safety and Health Administration (OSHA) announced that it is extending its Revised National Emphasis Program for COVID-19 until further notice. While the program focuses workers at serious risk of contracting the coronavirus, OSHA compliance officers are also likely to be looking at other, non-COVID employee safety issues. This session will focus on what to expect during an OSHA inspection, common areas of concern in nursing homes, and steps that facilities can take to prepare for an OSHA inspection. Also discussed during this session will be the additional guidance that the Centers for Medicare and Medicaid Services (CMS) released on Emergency Preparedness.

At the end of this program, participants will be able to:

- Understand the OSHA survey process
- Explore ways they can take action to ensure OSHA compliance
- Describe the updated guidance on Emergency Preparedness

Seminar and Break Co-Sponsors



Pharmacy Care Associates



Partnering to provide quality on-site dental care in the long term care industry

4:30 p.m. – 5:00 p.m.

2022 ANHA General Business Session

ANHA members will elect officers for 2023 and receive an update of ANHA affairs and upcoming issues affecting the future of long-term care. Voting is by each facility's primary representative. All members are invited to attend. This will be the only General Business Session during the convention.

5:00 p.m. – 8:00 p.m.

Trade Show & Chair's Reception

Alabama's largest long-term care trade show and the popular Chair's Reception are combined into one "can't miss" event. End the first day of Annual Convention by browsing displays of products and services from the most advanced long-term care vendors. This event will feature heavy hors d'oeuvres and cocktails. The dress is business or business casual. Participation is limited to members with full registration packets or trade show tickets—all attendees are required to register (including spouses and guests). Only exhibiting vendors are permitted in the Trade Show & Chair's Reception.

Convention Details

Thursday, September 22

8:00 a.m. – 9:00 a.m.

Continental Breakfast

This continental breakfast is for fully registered convention attendees and seminar registrants only.

8:00 a.m. – 11:30 a.m.

Convention Registration

ANHA's Convention Registration Desk will be open for attendees to pick up registration packets.

8:30 a.m. – 9:30 a.m.

Seminar: Alabama Student Nurse Apprenticeship Program

The Student Nurse Apprenticeship Program (SNAP) which the Alabama Nursing Home Association and Alabama Community College System (ACCS) were developing before COVID-19 is now a reality! Legislation passed in 2021 established an apprenticeship permit through the Alabama Board of Nursing. It allows students to be hired into permanent positions at least a year before they finish their nursing programs. ACCS launched the initial cohort of SNAP in May, the second cohort in August, and is preparing for the third cohort in January. This session will focus on the SNAP program.

At the end of this program, participants will be able to:

- Describe key elements of the SNAP program
- Learn ways they can collaborate with their local Community College

9:45 a.m. – 10:45 a.m.

Seminar: Alabama Board of Nursing Standardized Procedures

In accordance with ABN Administrative Code, Section 610-X-6-.12, any practice beyond a nurse's basic education requires an application and subsequent approval by the Board. Standardized procedures are defined in Administrative Code Section 610-X-6-.01(21), which states: "Written policies and protocols establishing the permissible functions, activities, and level of supervision of registered nurses and licensed practical nurses for practice beyond basic nursing education preparation." This rule requires that a facility/agency apply for and receive approval for standardized procedures for practice beyond basic nursing education. This program will feature speakers from the Alabama Board of Nursing who will review the process and be able to answer questions from participants.

At the end of this program, participants will be able to:

- Understand the Standardized Procedures process
- Write policies and protocols that meet Board of Nursing standards

Continental Breakfast and Seminar Co-Sponsors



Thursday morning seminar information continued on the next page

Convention Details

Thursday, September 22

11:00 a.m. – 12:00 p.m.

Seminar: Alabama Medicaid Agency Long Term Care and Eligibility Updates

When the Public Health Emergency (PHE) ends, Alabama Medicaid will redetermine eligibility for individuals who have kept their coverage since the PHE began in March 2020. Medicaid is preparing now for the end of the COVID-19 PHE. This program will feature staff from Alabama Medicaid Agency's Long Term Care Division and Policy & Training Division updating attendees on Medicaid issues that affect LTC providers and eligibility status of current residents when the PHE ends.

At the end of this program, participants will be able to:

- Describe the nursing home eligibility process for nursing home residents
- Understand the current Medicaid issues affecting long term care

12:00 p.m. – 1:30 p.m.

Lunch on Your Own

12:00 p.m. – 1:30 p.m.

ANHA Board Meeting

1:30 p.m. – 4:45 p.m.

Seminar: Phase 2 & 3 Guidelines – Preparation for October 24

The Centers for Medicare & Medicaid Services (CMS) has issued QSO-22-19-NH, which includes new and updated surveyor guidance for the following areas:

- Phase 2 and 3 Requirements: Clarifications and technical corrections of Phase 2 guidance issued in 2017; and new guidance for Phase 3 requirements, which became effective November 28, 2019.
- Arbitration Requirements: Guidance on the new requirements, which became effective Sept. 16, 2019.
- Complaint and Facility Reported Incidents (FRIs): CMS revised the guidance in Chapter 5 and related exhibits of the State Operations Manual (SOM) to strengthen the oversight of nursing home complaints and FRIs. CMS also revised its guidance for all Medicare-certified provider/supplier types to improve consistency across the State agencies in their communication to complainants.
- Psychosocial Outcome Severity Guide: CMS revised guidance to clarify the reasonable person concept and examples across the different severity levels.

This session will review the Phase 2 and 3 new and updated Requirements of Participation (RoP) guidance that surveyors will begin using to identify non-compliance on October 24, 2022. The presentation will walk the participants through what areas of the guidance are new or have been revised, how surveyors will drill down to determine compliance, and actions providers should take to ensure compliance.

At the end of this program, participants will be able to:

- Describe the new or updated guidance
- Understand how the surveyors will drill down to ensure compliance
- Explore ways they can take action to ensure compliance

Thursday afternoon Seminar & Break Sponsor



Convention Details

Friday, September 23

8:00 a.m. – 9:00 a.m.

Continental Breakfast

8:00 a.m. – 11:30 a.m.

Convention Registration

8:30 a.m. – 9:30 a.m.

Seminar: ADPH Hot Topics

Phase 3 Implementation of the Requirements of Participation (RoP) is right around the corner. The regulators themselves will update attendees on issues of importance regarding the survey process and recent developments and interpretations from the Centers for Medicare and Medicaid Services regarding nursing home regulations. Questions previously submitted from facilities will be answered and discussed.

At the end of this program, participants will be able to:

- Gain knowledge about the survey process from a surveyor perspective
- Learn how to overcome common survey issues and problems

9:45 a.m. – 10:45 a.m.

Seminar: Binding Arbitration Agreements – Are You Prepared for October 24?

CMS issued QSO-22-19-NH which includes new surveyor guidance for binding arbitration agreements. This session will review F847 and F848 specific to binding arbitration agreements guidance that surveyors will begin using to identify non-compliance on October 24. The interpretive guidance implements the regulation governing the use of arbitration agreements by facilities, which regulation went into effect on September 16, 2019. The guidelines divide the regulation's various requirements into two completely new tags and provide CMS' first ever surveyor guidance regarding this regulation's meaning and intended enforcement. Notably, the interpretive guidelines expressly state that they apply to arbitration agreements entered on or after September 16, 2019. The presentation will cover F847/F848 and actions to ensure compliance.

At the end of this program, participants will be able to:

- Describe the new guidance for F847 and F848
- Understand how the surveyors will ensure compliance
- Explore actions facilities can take to avoid deficiencies

11:00 a.m. – 12:00 p.m.

Seminar: Alabama Long-Term Care Ombudsman Updates

The Office of the State Long-Term Care Ombudsman Program provides consumer protection advocacy services to individuals residing in long-term care facilities consisting of nursing homes, assisted living facilities, specialty care facilities, and boarding homes. Ombudsmen work to protect the health, safety, welfare, and rights of Alabama's long-term care residents. Anyone can use an Ombudsman, including residents, residents' family and friends, or employees of long-term care facilities. This program will feature our State Ombudsman updating attendees on Ombudsman issues that affect long-term care providers.

At the end of this program, participants will be able to:

- Gain important knowledge about the role of the Ombudsman
- Learn how to overcome common Ombudsman issues and problems

Continental Breakfast and Seminar Co-Sponsor



Insurance | Risk Management | Consulting

Speaker Biographies

Wednesday, September 21

Seminar: OSHA Inspections and Safety Hot Topics

Michael Arthur, NHA, is the Owner of MCA Consulting, LLC. MCA Consulting has partnered with long-term care owners, operators and associates for more than 15 years. Devoted to occupational incident management programs, MCA guides health care employers toward OSHA compliance as well as refining their workers' compensation management programs. MCA continually consults with safety/health professionals and occupational legal experts across the nation to provide its clients with up to date regulatory and inspection trends in the health care industry. Michael is a graduate of Jacksonville State University with a B.S. in Occupational Safety and Health Administration. He is a licensed nursing home administrator in Alabama with more than 20 years of loss/cost control experience.

Weathers Bolt is a partner in Starnes Davis Florie's Mobile office. His practice is devoted to general civil litigation with a focus in the areas of commercial transactions and malpractice litigation. He handles matters involving financial services, warranty claims, product liability, physician malpractice, nursing home malpractice, fraud, and personal injury claims.

Thursday, September 22

Morning Seminars

Alabama Student Nurse Apprenticeship Program

Meredith Smith is the Alabama Office of Apprenticeship's Statewide Project Manager, where she helps expand the use of apprenticeship as a workforce solution in Alabama. She assists employers in building training programs that address their most critical workforce needs and manages the certification of high-quality pre-apprenticeship programs. A former educator, Meredith also leads efforts to identify and highlight effective work-based learning strategies across the state.

Alabama Board of Nursing Standardized Procedures

Peggy Sellers Benson, RN, MSHA, MSN, NE-BC Peggy brings 40 years of experience in nursing and health care to her role of Executive Officer of the Alabama Board of Nursing. She is a board-certified nurse executive who has worked in various executive roles in nursing and human resources. Peggy's previous roles include Chief Nursing Officer, System Director of Critical Care and Medical Surgical Nursing over a five-hospital system, Director of Nursing for Specialty Services, and Assistant Administrator of Human Resources, Deputy Director, and Executive Officer of the Alabama Board of Nursing. She has served as a Board Member and President of the Alabama Board of Nursing, member of the Governor's Task Force on Healthcare Improvement, Chair of the Governor's Infrastructure Committee, board member and President of the Alabama Organization of Nurse Executives, board member and Secretary for the Central District Alabama Organization of Nurse Executives, and as a current member the Model Rules and Act Committee of the National Council of State Boards of Nursing. She serves as the commissioner for the Alabama Nurse Licensure Compact.

Alabama Medicaid Agency Long Term Care and Eligibility Updates

Monica Abron is the Long-Term Care Division Director for the Alabama Medicaid Agency.

Paul McWhorter is the Director Policy & Training Division for the Medicaid Agency.

Speaker Biographies - continued

Thursday, September 22

Afternoon Seminar: Phase 2 & 3 Guidelines – Preparation for October 24

Crystal Bowens, DHA, MSN, LNHA, RN-BC, PMP. Dr. Crystal Bowens is currently the Associate Vice President of Regulatory Services for the American Health Care Association/National Center for Assisted Living. She has served in the health care industry since 1996 in various roles and has dedicated the past 15 years of her career to the post-acute care sector. While serving in both C-Suite and executive leadership positions, she has gained extensive experience in strategic planning, regulatory compliance, system and process improvement, and the development of care innovations to promote positive patient outcomes. Crystal's educational background has prepared her for the challenges in today's healthcare arena. Even though Crystal started her career off in acute care as a bedside nurse, she quickly realized her passion was in the post-acute arena with a desire to drive change on a larger scale. This drive led Crystal toward obtaining her Master of Science in Nursing degree as well as a Master of Health Administration. She did not stop there; Crystal most recently completed her Doctor of Healthcare Administration in 2019. She also holds board certification in gerontology, is a Licensed Nursing Home Administrator and a Project Management Professional. Her goal is to use her knowledge and experience to promote quality care for seniors. As recognition for her strong commitment and positive contributions to the post-acute care sector, Crystal was inducted in the 2019 McKnight's Women of Distinction Hall of Honor.

Friday, September 23

Seminar: ADPH Hot Topics

Denise Milledge, MBA, BSN, CPM, is Director, Bureau of Health Provider Standards for the Alabama Department of Public Health. She began her professional career as a registered nurse and assistant unit manager in an acute care hospital after graduating with a Bachelor of Science in Nursing from the University of Alabama, Capstone College of Nursing in 1989. Ms. Milledge's entire career with the Alabama Department of Public Health has been with the Bureau of Health Provider Standards. It began 26 years ago, in 1995, as a Licensure & Certification Surveyor in the Long-Term Care (LTC) unit. A promotion to LTC Supervisor was received in 1998 in the Survey and Certification program, which is comprised of a multi-disciplinary, professional staff (nursing, dietary, social services, recreational specialists, and pharmacy) of surveyors. In 1999, she obtained a Master's in Business Administration from Auburn University at Montgomery. In 2000, Ms. Milledge transferred to Administration division within the Health Provider Standards Bureau where she manages fiscal affairs and various projects for the bureau. Additional achievements include being a 2001 graduate of the South-Central Public Health Leadership Institute and a 2011 graduate of the Alabama Certified Public Manager program.

Patricia Watson has been employed with the Department of Public Health for 15 years. After graduation in 1993 from Auburn University in Montgomery and passing the national certification with the American Society of Clinical Pathologists, Ms. Watson worked at the Alabama Reference Laboratory (now LabCorp) from 1993 until 2004. In 2004, she began working in the clinical laboratory at Jackson Hospital in the specialties of Chemistry, Hematology, Immunohematology (Blood Bank), and Microbiology. She joined Health Provider Standards in 2006 as a surveyor in the Long-Term Care unit and advanced to L&C Coordinator. She transferred to the Clinical Laboratory and Improvement (CLIA) unit in 2011 and became the supervisor of the CLIA unit in 2016.

Speaker Biographies - continued

Friday, September 23

Seminar: ADPH Hot Topics - speaker bios continued

Felicia Williams-Smith has been employed with Health Provider Standards for 29 years. She has worked in the Long-Term Care unit as a registered nurse Licensure and Certification surveyor for 11 years, as a Complaint Unit Director and Long-Term Care Supervisor for 15 years and most recently as the License & Certification Director and Managed Care Compliance Officer. Her knowledge and experiences will be an asset in her return to the Long-Term Care unit.

Melissa Martinson is the Long-Term Care Quality Assurance Director. She graduated from Auburn University Montgomery in 2007. She worked with a hospital as an ASCP certified Medical Technologist and managed a laboratory until January 2013, when she started her career as a long-term care surveyor with Health Provider Standards. She served as a surveyor for several years until being promoted to Coordinator, and then Supervisor. Ms. Martinson accepted the role of Acting Quality Assurance Director and Complaint Intake Supervisor, along with assisting as needed in the LTC Supervisor role.

Seminar: Binding Arbitration Agreements – Are You Prepared for October 24?

Angie C. Smith is a Partner in the law firm Burr & Forman and is in the firm's Health Care Industry Group where she devotes her practice to defending health care providers against medical malpractice claims as well as defending health care providers in false claims litigation. Angie's experience includes developing and implementing compliance programs for a variety of clients as well as representing health care providers before state licensing boards such as the Alabama Board of Medical Examiners, the Alabama State Board of Pharmacy, the Alabama Board of Nursing, and the Alabama Board of Examiners in Psychology. Angie currently serves as the Alabama Nursing Home Association's legal counsel.

Alabama Long-Term Care Ombudsman Updates

Virginia Bell, State Long-Term Care Ombudsman, Alabama Department of Senior Services

Important Items to Remember

Pre-Registration Deadline

September 9, 2022

Deadline for pre-registrations. All convention registrations or changes after this date must be made ON-SITE at the ANHA Annual Convention and will be accepted based on availability.

Hotel Group Discount Deadline

August 26, 2022

Make reservations prior to this date to ensure discounted rates and availability at our host hotel, the Renaissance Montgomery Hotel.

Continuing Education Credits

The 2022 ANHA Annual Convention has been approved for 12 CEU hours by the Alabama Board of Nursing Home Administrators, the Alabama Board of Social Work Examiners (0 Ethics, 0 Clinical, 0 Supervision) (Provider #0012), and the Alliance for Long-Term Care Quality Improvement. The ANHA Annual Convention has been approved for 14.4 contact hours for nurses. The Alabama Board of Nursing has approved the Alabama Nursing Home Association as a continuing education provider (Provider #ABNPO151 – expires 1/22/2025).

Annual Convention Golf Tournament

Wynlakes Golf & Country Club

Wednesday, September 21

8:00 a.m.

Shotgun Start

Modified Scramble Play

Breakfast

12:00 p.m.

Lunch

Details

Closest to the Pin

Longest Drive

Straightest Drive

Golf Merchandise Prizes:

1st, 2nd & 3rd Places

Entry Fee

Includes Cart, Green Fees, Breakfast and Lunch—See Registration Info

Please register separately

Tournament not included in convention registration

Co-Sponsors



Turenne PharMedCo

P H A R M A C Y S E R V I C E S

Trade Show 2022

When:

Wednesday, September 21
5:00 p.m. - 8:00 p.m.

Where:

Renaissance Montgomery Hotel

What:

Local and national vendors displaying the newest and most innovative long-term care products and services exclusively for ANHA members.

The Trade Show is held in conjunction with the Chairman's Reception with heavy hors d'oeuvres and cocktails. Attire is business or business casual.

Alabama Nursing Home Association

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